



Operational Performance Overview Reports (SOPOR): June 2024

GENERAL NOTES:

- All figures are 3 month averages up to and including the month shown.

Applications:

- Durations are average calendar days.
- % Granted = Number of Grants / Total Number of Decisions.
- Accuracy is a measure for all application and all solicitor account types.

Accounts:

- Solicitor Accounts only.

BENCHMARKS 2024-2025

Four Civil applications, four Criminal applications and one Children's applications benchmarks were changed from April 2024 onwards.

Three Civil Accounts, one Criminal Accounts and three Children's accounts benchmarks were changed from April 2024 onwards.