



Modification to Plan to Criteria

July 2024, Policy & Development Department

SLAB has been directed by the Scottish Government to modify the [plan to criteria](#) for the Early Resolution and Advice Programme.

The plan will be modified from **Tuesday 1 October 2024** with the modification covering the following priority objectives.

Stream 2 - removal of all related objectives for this Stream:

- **Objective 1**
Project provides advice and information to potential and actual court-users, enabling them to navigate their way through the court process.
- **Objective 2**
Project provides advice services including regular attendance and representation at court to help people deal with, resolve, and settle small claims-level disputes and court actions.
- **Objective 3**
Project works with other agencies, such as the courts, other advice agencies and local authorities, to help people deal with, resolve, and settle civil disputes and court actions either on their own or with assistance.
- **Objective 4**
To provide a service which reflects upon and continuously improves standards of service throughout its duration.